BENICIA FIRE FY-12-13 COMPLIANCE REPORT

	Jul 12	Aug 12	Sep 12	Oct 12	Nov 12	Dec 12	Jan 13	Feb 13	Mar 13	Apr 13	May 13	Jun 13	TOTAL
TOTAL CALLS													
Code 3	138	125	100	121	121	140	126	102	132	125	135	105	1470
Code 2	0	0	0	0	0	0	0	0	0	1	3	3	7
Total Calls	138	125	100	121	121	140	126	102	132	126	138	108	1477
CODE 3 CALLS - SUBJECT TO STANDARD													
Code 3 Responses	134	122	100	117	114	134	121	101	127	118	134	101	1423
Cancelled	0	0	0	0	0	0	0	0	2	0	2	0	4
Subject to Standard	134	122	100	117	114	134	121	101	125	118	132	101	1419
Non-Compliant	4	4	5	4	6	5	7	5	1	7	6	6	60
Meeting Standards	130	118	95	113	108	129	114	96	124	111	126	95	1359
Compliance	97.0%	96.7%	95.0%	96.6%	94.7%	96.3%	94.2%	95.0%	99.2%	94.1%	95.5%	94.1%	95.8%
RESPONSE EXCEPTIONS													
Number of													
Exceptions	4	3	0	4	7	6	5	1	3	7	1	4	45

FINES

\$105.00 \$90.00 \$120.00

\$450.00 \$135.00 \$225.00 \$195.00 \$15.00 \$165.00

PER EXHIBIT "F", ALS NON-TRANSPORT AGREEMENT, IF THE DEPARTMENT'S COMPLIANCE FOR THE MONTH EXCEEDS THE 90% COMPLIANCE STANDARD FINES WILL BE WAIVED. IF THE DEPARTMENTS OVERALL COMPLIANCE FOR THE MONTH IS BELOW 90% ALL FAILED CALLS WILL BE ASSESSED FINES. Effective March 2012 -

TOTAL CALLS will include ALL Code 3 calls (including failed, exception, canx) and Code 2 calls.

"CODE 3 CALLS - SUBJECT TO STANDARD:

"CODE 3 Responses (include failed)" will be ALL calls ("Meeting standard, failed and cancelled ONLY).

"Cancelled" - self-explanatory;

"TOTAL Subject to Standard" - CODE 3 less Cancelled calls.

"Non-Compliant" - failed calls.

"Meeting Standards" - "Total subject to standard" minus "Non-Compliant".