

The CA Department of Child Support Services has been informed that approximately 8,340 child support Electronic Payment Cards (EPC) were vulnerable to fraud due to a breach of card data. Communication to those potentially impacted will be through an automated outbound calling campaign in addition to an instructional insert with a replacement card. All replacement cards have been mailed and should be received by June 29, 2017. If you received an automated call regarding the fraud alert and don't receive the replacement card by this date please contact an EPPIC customer service agent at (877) 777-1617. You will be asked to confirm or update your current address and request a new card be issued. Compromised cards will expire on July 10, 2017, or as soon as the pins are activated on the replacement cards. We recommend that you destroy your existing compromised card. **If you have any questions please contact EPPIC at (877) 777-1617.**