

EMERGENCY MEDICAL DISPATCH (EMD)

UPDATE FOR SEMSC JUNE 11, 2020


Benjamin Gammon EMT-P
Emergency Medical Services
Coordinator

VACAVILLE FIRE AND MEDIC AMBULANCE ARE CURRENTLY USING PRIORITY DISPATCH SYSTEM (PROQA) EMD SOFTWARE



City of Fairfield reports utilizing Orange County Fire Department EMD flip cards

PUBLIC SAFETY ANSWERING POINTS (PSAP) IN SOLANO COUNTY

1. City of Benicia - Total of 7 employees, with 3 work stations
 2. City of Fairfield – Total of 24 employees, with 8 work stations
 3. City of Suisun City - Total of 7 employees, with 3 work stations
 4. City of Vacaville – Total of 21 employees, with 6 work stations
 5. City of Vallejo - Total of 18 employees, with 7 work stations
 6. Solano County Sheriff - Total of 22 employees, with 12 work stations
- 

STEPS TO REACH THE GOAL OF PROVIDING PRE-ARRIVAL INSTRUCTION (PAI) ON ALL 9-1-1 CALLS COUNTY WIDE

Step 1 – Select and purchase product

Step 2 – Establish implementation plan

Step 3 – Enter vendor agreements

Step 4 – Installation and training

Step 5 – Implement Program County Wide

Step 6 – Data analysis (using ESO data repository)

Step 7 – Determine next steps

