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INFORMATION RELEASE

Sheriff's Office Warning of Possible Scam

April 22, 2010

Solano County Sheriff's Office

The Solano County Sheriff's Office is warning the public of a possible scam being perpetrated against local communities. A resident received a telephone call at home by a caller identifying himself as an employee of a collection agency. The caller told the resident that she owed money to her local library. The caller stated that the resident needed to pay the bill by credit card over the telephone because they had a special arrangement with the library to resolve overdue accounts. The resident became suspicious when the caller said it would not be necessary to contact the library to verify the information prior to making payment.

Cara Duffy Swartz, the Assistant Director of Library Services in Solano County advises any customer with questions or concerns about a library account should call (866) 572-7587. She went on to say that the library does notify people by telephone and by letter if their fines and fees account is over \$50. The library does not collect money through electronic transfers or payments over the telephone.

If anyone attempts to perpetrate this scam on you, we encourage you to contact your local law enforcement agency to file a crime report.

Contact:

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