

APPLYING FOR SERVICES

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SUPPLEMENTAL SECURITY INCOME

What is Supplemental Security Income?

Supplemental Security Income (SSI) is a Federal income supplement program funded by general tax revenues. It is designed to help aged, blind and disabled people who have little or no income, and it provides cash to meet basic needs for food, clothing and shelter.

The benefit of being involved in SSI is that you automatically receive Medi-Cal, you may be eligible for In Home Supportive Services (IHSS), and a check for you arrives on the first of every month.

What are the eligibility requirements?

To find out if you’re eligible, use the Benefit Eligibility Screening Tool. Please allow approximately 10 minutes to fill out the questionnaire:

https://ssabest.benefits.gov/benefits/benefit-finder#benefits&qc=cat_31

To qualify for SSI, you must meet a resource requirement (money in your savings or checking account of no more than \$2000 for a single person or \$3000 for a couple, among other requirements).

How do I apply?

You can apply for SSI online or if you prefer, you can apply by calling our toll-free number, **1-800-772-1213**. Representatives can make an appointment for your application to be taken over the telephone or at the Social Security office:

SOCIAL SECURITY OFFICE - FAIRFIELD

700 Main Street, Ste 220

Suisun City, CA 94585

Phone: (800) 772-1213

Hours: Monday – Friday 9:00am – 4:00pm, except Wednesday 9:00am – 12:00pm

SOCIAL SECURITY OFFICE – VALLEJO

Ste A, 106 Plaza Drive

Vallejo, CA 94591

Phone: (800) 772-1213

Hours: Monday – Friday 9:00am – 4:00pm, except Wednesday 9:00am – 12:00pm

People who are deaf or hard of hearing may call the toll-free "TTY" number, 1-800-325-0778, between 7 a.m. and 7 p.m. on Monday through Friday.

FAQS about SSI

For frequently asked questions about Supplemental Security Income, visit here:

<https://www.ssa.gov/ssi/>

SOCIAL SECURITY DISABILITY INSURANCE

What is Social Security Disability Insurance?

Social Security pays benefits to people who can't work because they have a medical condition that's expected to last one year or result in death. SSDI is a Social Security program that pays monthly benefits to you if you become disabled before you reach retirement age and aren't able to work. Benefits are based on the disabled worker's past earnings and are paid to the disabled worker and to his or her dependent family members. To be eligible, a disabled worker must have worked in jobs covered by Social Security.

What are the eligibility requirements?

To qualify for this benefit program, you must:

- Be unable to work because you have a medical condition that is expected to last at least one year or result in death.
- Not have a partial or short-term disability
- Meet Social Security Administration's definition of a disability
- Younger than your full retirement age

To find out if you're eligible, use the Benefit Eligibility Screening Tool. Please allow approximately 10 minutes to fill out the questionnaire:

https://ssabest.benefits.gov/benefits/benefit-finder#benefits&qc=cat_31

How do I apply?

You can apply for SSDI online, or if you prefer, you can apply by calling our toll-free number, **1-800-772-1213**. Representatives can make an appointment for your application to be taken over the telephone or at the Social Security office:

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FAQS about SSDI

For frequently asked questions about Supplemental Security Income, visit here:

<https://www.ssa.gov/planners/disability/index.html>

HEALTH COVERAGE (MEDI-CAL OR COVERED CALIFORNIA)

Health coverage helps pay for medical costs. A health care plan has a set of services that the plan provider agrees to pay for if you need them, like when you see a doctor or go to the pharmacy. One way to get health coverage is through government programs, like Medicare or Medi-Cal. Another way is to get private health coverage by buying an individual plan on your own or by getting coverage through your job, your parent's job, or your spouse's job, which is called employer-sponsored group health coverage.

What is Medi-Cal?

Medi-Cal is a program that pays medical expenses for people with limited income. This includes people who are aged, disabled, or have high medical costs. If you meet the requirements of the program, Medi-Cal will help pay for doctor visits, hospital stays, prescription drugs, rehabilitation, and other medical services.

What is Covered California?

Covered California is California's health insurance marketplace that provides subsidies to help afford private health insurance plans. Covered California has an open enrollment period

What are the eligibility requirements?

Eligibility for Medi-Cal or Covered California is primarily based on income and family size. To find out if you and your family may be eligible based on income, use the Income Guidelines chart, seen here:

- Pregnant women, children, and disabled persons are allowed to have a higher income on the Federal Poverty Level scale and are urged to apply.
- SSI Claimants: If you get Supplemental Security Income (SSI) or used to and now are on SSI 1619(b), you automatically get Medi-Cal coverage. You do not need to apply for Medi-Cal.
- Veterans: If you have served in the Military (Veteran) or are a dependent of someone who has served in the military let your worker know as you may be eligible for additional benefits.

How do I apply?

There are different ways to apply for health coverage. Medi-Cal takes applications year-round, while Covered California has open enrollments scheduled close to the end of the year for coverage to start beginning of next year.

There is no wrong door in applying for health coverage. Here are several ways to apply for coverage:

1. Apply through Health & Social Services (H&SS) over the phone, online or in person. Call Solano County CHOICE Center at 707-784-8555 or visit www.mybenefitscalwin.org.

To apply in person, visit any of the local Employment & Eligibility offices:

FAIRFIELD EMPLOYMENT & ELIGIBILITY SERVICES

275 Beck Ave Fairfield, CA 94533

Phone: (707) 784-8050

Hours: Monday - Friday 8:00 a.m. to 5:00 p.m.

VACAVILLE EMPLOYMENT & ELIGIBILITY SERVICES

1119 E. Monte Vista Avenue

Vacaville, CA 95688

Phone: (707) 469-4500

Hours: Monday - Friday 8:00 a.m. to 5:00 p.m.

VALLEJO EMPLOYMENT & ELIGIBILITY SERVICES

365 Tuolumne St.

Vallejo, CA 94590

Phone: (707) 553-5000

Hours: Monday - Friday 8:00 a.m. to 5:00 p.m.

2. Apply through Covered California online or over the phone by calling 1-800-300-1506 or by visiting www.coveredca.com. To find a list of enrollment centers, visit <https://storefronts.coveredca.com/>

3. Apply with the help of Certified Enrollment Counselors. To schedule for enrollment assistance at various sites throughout the County, call Solano Coalition for Better Health at 1-800-978-7547.

How can I contact Solano County Medi-Cal Office?

To apply for coverage, call Solano CHOICE:(707) 784-8259

To ask about your Medi-Cal case, call the Benefits Action Center (BAC): 1(800)-400-6001

Open Monday-Friday during regular business hours

FAQS about Medi-Cal

For frequently asked questions about Medi-Cal, visit here:
http://www.dhcs.ca.gov/services/medi-cal/eligibility/Pages/Medi-Cal_CovCA_FAQ.aspx

FAQS about Covered California

For frequently asked questions about Covered California, visit here:
<https://www.coveredca.com/find-help/FAQs/>

NORTH BAY REGIONAL CENTER

What does North Bay Regional Center do?

North Bay Regional Center is one of 21 Regional Centers for persons with developmental disabilities in California. Started as a grass roots movement, Regional Centers were originally established to assist persons with intellectual disabilities — and their families — in identifying and developing services and programs within their communities that help them lead more independent lives.

The regional center helps identify, coordinate, and monitor the services that are needed for an individual to lead a more independent life because of a developmental disability. This is called case management or service coordination. A case manager or service coordinator is assigned to help every individual. He or she will assist in developing an Individual Program Plan (3 years old and above) that includes the identification of services needed, where those services are available what those services should consist of, and how those services should be monitored for progress.

What are the eligibility requirements?

Any person who lives in Sonoma, Solano, or Napa Counties, regardless of age or income, who is believed to have or be at risk of having a developmental disability may receive an intake assessment from NBRC clinical professionals to determine if he/she is eligible for regional center services. A developmental disability is defined as a disability that occurs before the age of 18, is substantially disabling, and is expected to continue indefinitely.

The regional center serves people who have the following developmental disabilities:

- Intellectual Disability
- Cerebral Palsy
- Epilepsy
- Autism

People who have a disabling condition found to be closely related to intellectual disability, that requires treatment similar to that required for individuals who have an intellectual disability may also be considered for regional center eligibility. For more information, visit: <http://nbrc.net/client-services/eligibility/>

How do I apply?

To apply for services, parents, unconserved adults, legal guardians or conservators should contact the Intake Referral Coordinator at 707-256-1180 or intake@nbrc.net. Children under age 3 will be referred to Early Start. The Intake Referral Coordinator, will either make the referral for assignment, or refer the caller to the appropriate community resource.

Once all documentation is provided and assessments and reports are completed, the information will be reviewed to determine if the applicant meets eligibility criteria.

FAQS about North Bay Regional Center

Click here for more information about the services offered, visit: <http://nbrc.net/faqs/>

IN-HOME SUPPORTIVE SERVICES

What is In-Home Supportive Services?

The IHSS program is designed to maintain low-income elderly, as well as disabled adults and children, safely in their own homes. Without IHSS services, recipients would require out-of-home care. A set number of hours are authorized each month for in-home assistance with domestic and personal care tasks. Each recipient chooses an individual provider and the program pays for the cost of authorized services. Some recipients must pay a Medi-Cal Share of Cost. A social worker provides limited case management, an annual home visit and consultations with medical providers, family members and other support systems.

What are the eligibility requirements?

- 65 Years of Age or Older
- Legally Blind
- A Disabled Adult or a Disabled Child

You must also:

- Be a California resident
- Live in your own home (Your "own home" is any place you choose to live, except a nursing home or other out-of-home care facility, licensed or not.)
- Be a United States citizen or an immigrant lawfully admitted for permanent residence
- Be eligible for Medi-Cal in the county you are applying for IHSS services

And *either*:

- Receive or be eligible to receive Supplemental Security Income (SSI) / State Supplemental Payments (SSP) *or*
- Meet all SSI / SSP eligibility criteria except for income or citizenship / immigration status

If you do not receive SSI / SSP, your income and personal property will be used to determine your eligibility for IHSS.

How do I apply?

To download an IHSS application provided by the State of California website, click [here](#).

Submit the form to: County of Solano, IHSS, 275 Beck Avenue, MS 5-110 Fairfield, CA 94533.

How can I contact Solano County IHSS?

IHSS Referral Line:(707) 784-8259

Open Monday-Friday during regular business hours

FAQS about Solano County IHSS

Click here for more information about the services offered, visit:

http://solanocounty.com/depts/hss/public_authority/faqs.asp

For IHSS contact numbers, visit:

http://www.co.solano.ca.us/depts/hss/odas/ihss_eligibility.asp

CALIFORNIA CHILDREN'S SERVICES

What is California Children's Services (CCS)?

California Children's Services (CCS) is a countywide program that treats children birth to 21 years of age with certain physical limitations and chronic health conditions or diseases. CCS can authorize and pay for specific medical services and equipment provided by CCS-approved specialists. In addition, CCS offers a medical therapy program that provides occupational and physical therapy services to eligible children.

What are the eligibility requirements?

- Under 21 years of age
- Has a CCS covered medical condition, and

- Is a resident of Solano County

Eligible Medical Conditions

Only certain conditions are eligible for CCS. In general, CCS covers medical conditions that are physically disabling or require medical, surgical or rehabilitative services.

The following list provides some examples of CCS eligible conditions:

- Congenital Heart Disease
- Cancers, Tumors
- Cystic Fibrosis
- Chronic Lung Disease
- Serious Birth Defects
- Hearing Loss
- Cerebral Palsy
- Epilepsy
- Rheumatoid Arthritis
- Muscular Dystrophy
- Hemophilia
- Sickle Cell Anemia
- Disabling Injuries and Poisonings
- Kidney Disease

How do I apply?

Children and young adults can be referred to us by anyone. The CCS application for services must be completed by the parents or legal guardians. Referrals and applications are accepted by phone, mail, or fax. Please be sure to submit both the referral and the application form.

Complete the English CCS Application or Spanish CCS Application and return it to California Children's Services (CCS), 275 Beck Ave, MS 5-240, Fairfield, CA 94533.

How can I contact Solano County CCS?

Phone: 707-784-8650

Toll Free: 800-826-3452

Fax: 707-421-7484

FAQS about Solano County CCS

Click here for more information about the services offered, visit:

<https://www.solanocounty.com/depts/ph/mch/programs/cms/ccs/faq.asp>

CALFRESH (FORMERLY KNOWN AS FOOD STAMPS)

What is CalFresh?

CalFresh (federally known as the Supplemental Nutrition Assistance Program or SNAP) is a federally mandated, state-supervised, and county-operated government entitlement program that provides monthly food benefits to assist low-income households in purchasing the food they need to maintain adequate nutritional levels. In general, these benefits are for any food or food product intended for human consumption and can add to your food budget to put healthy and nutritious food on the table. If you are finding it difficult to afford the nutritious food that you and your family needs, the CalFresh Program may be able to help you.

The amount of benefits you can receive is dependent on your family size, countable income, and monthly expenses such as housing, utilities, and so forth

What are the eligibility requirements?

All U.S. citizens or Legal Permanent Resident children may qualify to receive CalFresh benefits, regardless of where the parents were born. Parents may also qualify for benefits if all other program guidelines are met. Individuals with no children also may qualify.

To see if you qualify for CalFresh, click here to answer a few questions and get help in under 5 minutes.

How do I apply?

To apply in person, visit your local H&SS office. You can also apply for CalFresh online at: www.mybenefitscalwin.org/ or print out a CalFresh Application and submit it in person or by mail to a local H&SS office.

If you need to complete a status report for CalFresh or CalWORKS complete the SAR7 form. If you have a CalFresh only case (not CalWORKs), you can complete your report online at: www.mybenefitscalwin.org/.

How can I contact Solano County CalFresh?

To ask about your CalFresh case, call the Benefits Action Center (BAC): 1(800)-400-6001

FAQs about CalFresh

Click here for more information about CalFresh:

<http://eatfresh.org/about-calfresh>

CALWORKS (CASH AID)

What is CalWORKs?

The California Work Opportunity and Responsibility to Kids (CalWORKs), provides services such as Cal Learn, Welfare to Work, and Homeless Assistance. Program components include high school equivalency education, English as a Second Language, linkages to community services, job skills training, and an array of job services to aid in locating and retaining employment, childcare, support services to assist with education and employment related activities, and cash assistance. The division also provides Supplemental Security Income advocacy for “unemployable” clients, and serves families who have mental health, substance abuse, and domestic abuse barriers.

Participants may be eligible for assistance with transportation, child care, uniforms, tools, interviewing clothes, resume writing, budgeting workshops, learning needs and screening and evaluation, and counseling.

What are the eligibility requirements?

To be eligible for CalWORKs, there must be a child in the home who is deprived of parental support and care because one or both of their parents are:

- Deceased,
- Disabled,
- Unemployed, or
- Continuously Absent from the home

The definition of a child is: Persons under age 18 (or under age 19 if the child is currently attending high school and will graduate before their 19th birthday). In addition, a CalWORKs applicant must meet the residency, income, and resource requirements of the program (see the program description for details).

How do I apply?

To apply in person, visit your local H&SS office:

275 Beck Ave, Fairfield

365 Tuolumne St, Vallejo

1119 E. Monte Vista Ave Vacaville

How can I contact Solano County CalWORKs?

Call Solano County Health & Social Services: 707-553-5000

FAQs about CalWORKs

For more information about CalWORKs, visit:

https://ca.db101.org/ca/programs/income_support/calworks/faqs.htm

For the Solano County Basic Information Guide, visit:

<https://www.solanocounty.com/civicax/filebank/blobdload.aspx?blobid=13440>